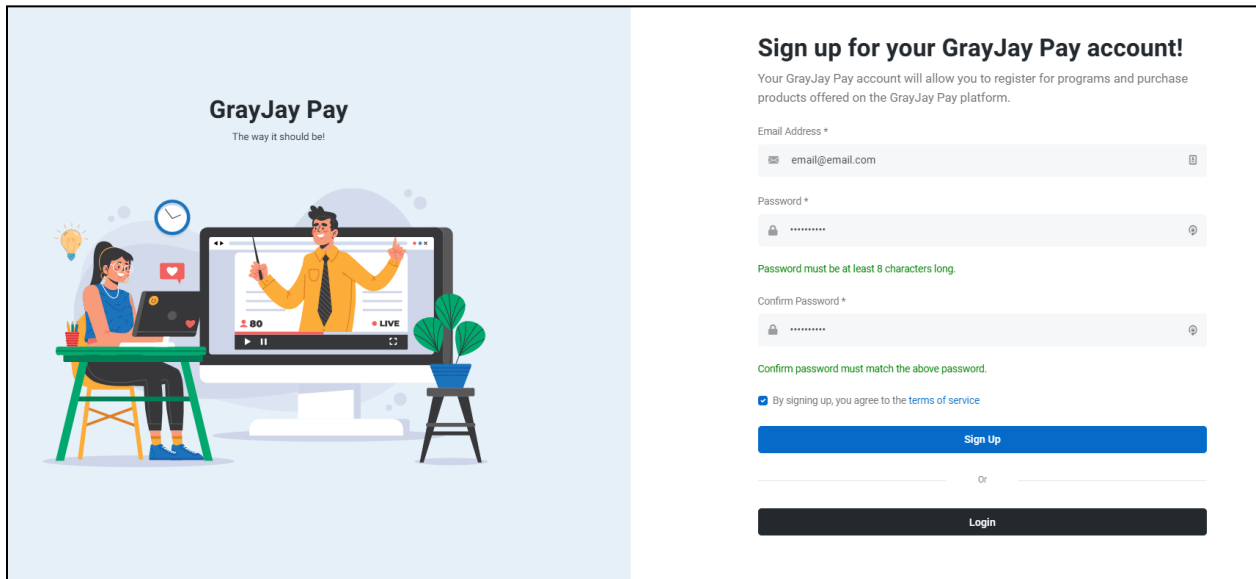
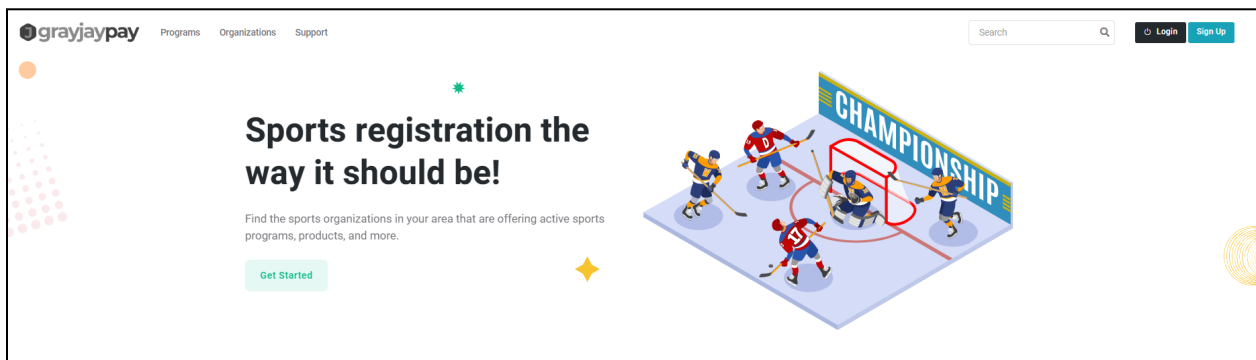


GrayJay Pay Registration User Guide


Create an Account on GrayJay Pay

The first step is to create an account on the GrayJay Pay platform at grayjaypay.ca. Click the Sign Up button in the top right part of the screen, then enter your email address and a password. A validation email will be sent to your email address, and after clicking the Validate Email Address button your account will be activated.



GrayJay Pay

The way it should be!




Account Created

Your account has been created. Please check for a validation email to confirm your email address.

[Resend Validation Email](#)

Email already verified? [Sign in here](#)




Validate Email

Please click the validate email button below to validate your email address, and activate your account with GrayJay Pay. If you did not request this account, you can ignore this email.

[Validate Email Address](#)

Account Setup and Family Members

Complete the Account setup page and add family member(s) to your account. The main account is typically in the name of a parent, while the participants in the programs being registered for are the family members within the account. Other family members, such as other parent(s), grandparents, etc., can also be added and in a future release they will be able to receive e-mail communications from the organizations in which they have family members registered.



GrayJay Pay
The way it should be!


Setup

Tell us a little about yourself, so we can customize your experience and make checkout easier.

First Name *	Last Name *
<input type="text" value="First Name"/>	<input type="text" value="Last Name"/>
Date of Birth *	Gender
<input type="text" value="YYYY-MM-DD"/>	<input type="text" value="Gender"/>
Mobile Phone Number *	Country *
<input type="text" value="123-456-7890"/>	<input type="text" value="Canada"/>
Street Address *	City *
<input type="text" value="Address"/>	<input type="text" value="City"/>
Province *	Postal Code *
<input type="text" value="Province"/>	<input type="text" value="X1X 1X1"/>

[Next](#)

[Not ready to setup? Sign Out](#)



GrayJay Pay
The way it should be!

Account Setup Complete!

If you are planning to register a family member other than yourself, you must add the family member to your account. You can do this now by clicking the Add Family Members button below, or you can add family member(s) while completing your registration.

You can also view and edit your list of family members at any time from the [My Dashboard](#) page.

[Add Family Members](#) [Go to Dashboard](#)

- My Dashboard
- My Programs
- My Family**
- My Purchases
- My Payments
- Sign Out

Add Family Member

First Name *	Last Name *	Date of Birth *
<input type="text" value="First name"/>	<input type="text" value="Last name"/>	<input type="text" value="YYYY-MM-DD"/>
Gender	Email * <input type="checkbox"/> Use my email	Phone Number <input type="checkbox"/> Use my number
<input type="text" value="Gender"/>	<input type="text" value="Email"/>	<input type="text" value="123-456-7890"/>
<input type="checkbox"/> Family member lives at my address.		
Street Address *	City *	Province *
<input type="text" value="Street Address"/>	<input type="text" value="City"/>	<input type="text" value="Province"/>
Postal Code *	Country *	
<input type="text" value="X1X 1X1"/>	<input type="text" value="Canada"/>	

[Save Changes](#)

Register For Your Program(s)

Browse to the organization that is offering the program(s) you want to register for and add the program(s) to your cart.

Regular Programs

A program on GrayJay Pay can be for anything that requires users to sign up and pay for, such as a Saturday morning development camp, an off-season recreational hockey league program, a baseball tryout session, etc..

GrayJay Demo Organization

Home » Organizations

Showing 2 results

Search Program



Sort by



GrayJay Pay HCR-Integrated Program

Registration Period: Aug. 11th, 2022 - Sep. 30th, 2022

Sample GrayJay Pay registration program integrated with Hockey Canada HCR.

Cost: \$450.00 Ages: All



View more

Filter By Family

- Cassidy Trenholm
- Chad Trenholm
- Connor Trenholm

Price Range

\$ Min

\$ Max

Age Range

Min Age

Max Age



GrayJay Pay Regular Program

Registration Period: Aug. 11th, 2022 - Sep. 30th, 2022

This is a sample GrayJay Pay registration program.

Cost: \$125.00 Ages: All



View more

GrayJay Pay Regular Program

Home » Organizations » GrayJay Demo Organization

This is a sample GrayJay Pay registration program.

Cost: \$125.00 Registration Period: Aug. 11th, 2022 - Sep. 30th, 2022 Ages: All

Program Description

This is a sample GrayJay Pay registration program. A program can be for anything that requires users to sign up and pay for, such as a Saturday morning development camp or an off-season recreational hockey league program.



\$125.00

Register For Program

Program Information

Price \$125.00
Ages All

GrayJay Pay Regular Program

GrayJay Demo Organization

1 Program 2 Participant 3 Questions 4 Policies & Waivers

Program Summary

This is a sample GrayJay Pay registration program. A program can be for anything that requires users to sign up and pay for, such as a Saturday morning development camp or an off-season recreational hockey league program.

The description can include the details for the program, including a bullet list as such:

- Dates and time can be listed.
- Important information can be specified.
- Detailed instructions can be provided.

[Previous](#) [Next](#)

GrayJay Pay Regular Program

GrayJay Demo Organization

1 Program 2 Participant 3 Questions 4 Policies & Waivers

Participant

Select the family member you want to register for the program.

Participant *

Cassidy Trenholm [Edit Family Member](#)

Participant Details

First Name * Last Name * Date of Birth *

GrayJay Pay Regular Program

GrayJay Demo Organization

1 Program 2 Participant 3 Questions 4 Policies & Waivers

Program Questions

This is a sample question *

This question requires a simple text entry as an answer.

This is a sample question #2 *

This question provides a list of options to choose from.

[Previous](#) [Next](#)

GrayJay Pay Regular Program

GrayJay Demo Organization

1 Program 2 Participant 3 Questions 4 Policies & Waivers

Policies & Waivers

Payment Policy +

Waiver +

I agree to the waivers and policies above.

[Previous](#) \$600.00 [Add to Cart](#)

My Cart

Home • Cart



GrayJay Pay Regular Program
Cassidy Trenholm

\$125.00



Cart Total

Subtotal	\$125.00
Taxes	\$0.00
Service Fee	\$4.00
Total	\$129.00

Proceed to Checkout

By completing your purchase, you agree to these [Terms of Service](#)

Checkout

Home • Cart • Checkout

Billing Details

First Name *

Chad

Last Name *

Trenholm

Email *

[Redacted]

Phone Number *

[Redacted]

Address *

[Redacted]

City *

[Redacted]

Country *

Canada

Province *

Nova Scotia

Postal Code *

[Redacted]

Payment Method

Credit or Debit Card

Card Number

1234 1234 1234 1234



Expiration

MM / YY

CVC

CVC

Order Summary



GrayJay Pay Regular Program

Cassidy Trenholm

\$125.00

Subtotal	\$125.00
Taxes	\$0.00
Service Fee	\$4.00
Total	\$129.00


Complete Checkout

SSL Secure Payment

By completing your purchase, you agree to these [Terms of Service](#). Refunds do not include service and transaction fees.

If you have a credit available on your account, it will be applied to your cart automatically (or a portion of the available credit, based on the total cost of the program(s) in your cart).


Order Summary



GrayJay Pay Regular Program
Cassidy Trenholm
\$100.00

Subtotal	\$100.00
Credits Applied	-\$100.00
Taxes	\$0.00
Service Fee	\$4.00
Total	\$4.00


[Complete Checkout](#)

 SSL Secure Payment

By completing your purchase, you agree to these [Terms of Service](#). Refunds do not include service and transaction fees.

If partial payments have been enabled for the program (or one of the programs) in your cart, you can choose to make a partial payment. The minimum amount specified by the organization administrator will be displayed. Any applicable taxes and service fees must also be paid in full at the time of checkout.

Order Summary




GrayJay Pay Regular Program
Cassidy Trenholm
\$400.00

Subtotal	\$400.00
Taxes	\$0.00
Service Fee	\$5.00
Total	\$405.00

Make Partial Payment

Payment Amount

Complete Checkout

 SSL Secure Payment

Hockey Canada Registration Programs

GrayJay Pay is integrated with Hockey Canada's HCR (Hockey Canada Registry) system and can therefore be used by hockey leagues and associations in Canada to register their players each season.

The registration process is the same as described above for regular programs, but with an added step to complete any required Hockey Canada waivers and/or questions.

If the family member (participant) you are registering already has an HCR number associated in the GrayJay Pay database (this happens automatically if we find a matching first name, last name, and date of birth), then you will see a screen like the one below:

1
2
3
4
5

Program
Participant
Hockey Canada Registry
Questions
Policies & Waivers

Hockey Canada Registry

This program requires a Hockey Canada Registry account.

HCR Number
15000003 [redacted]

Member
[redacted]

Questions
Incomplete

Waivers
Incomplete

Hockey Canada Participant

Birth Country *

- Not Set -

Ethnicity *

- Not Set -

Do you identify as Indigenous? *

- Not Set -

Hockey Canada Waivers

Agreement

Hockey Canada does not sell, trade or otherwise share the information we collect outside our Members and Associations. However, we may from time to time use this information for the purposes of offering additional services, promotions, including promotions offered by third parties, and/or hockey specific research. This type of usage of your personal information by Hockey Canada, its Members and/or associations is entirely at your discretion. Should you choose to allow this type of usage please check the box below.

Yes

No


Waiver

I certify the information provided to be true and in consideration of the granting of this registration to me with the privileges incident thereto, and by registering I have become subject to the rules, regulations and decisions of Hockey Canada, its Board of Directors, its Members and/or associations which may be restrictive in some areas such as movement from team to team, conduct etc. and I agree to abide by such rules, regulations and decisions of Hockey Canada, its Board of Directors, its Members and/or associations. Further, the information to be provided is required by Hockey Canada to facilitate hockey programs on behalf of the registrant and Hockey Canada. Hockey Canada will treat this personal information with the utmost respect and in accordance with the [Hockey Canada Privacy Policy](#) at all times.

Yes I Agree

If your family member does not yet have an HCR number associated in the GrayJay Pay database, you will see a screen like the one below and you can either search for the player in the HCR database and link to the family member if found, or you can create a new HCR account for the player, at which time you will receive a new HCR number.

1 Program 2 Participant 3 **Hockey Canada Registry** 4 Questions 5 Policies & Waivers



Hockey Canada Registry

This program requires a Hockey Canada Registry account.

Unable to find a Hockey Canada Registry account for the selected participant. Please choose an option below. If you are transferring from another organization, please contact [GrayJay Demo Organization](#) to initiate a transfer of your Hockey Canada Registry account before completing this registration. They will require that you submit the [Hockey Nova Scotia Parent Declaration Form](#).

Find Your Account

Already have a Hockey Canada account? Find it here.


[Find Account](#)

Create a New Account

Never participated in organized hockey?




[Create Account](#)

If the participant being registered is a member of another organization, the registration will be blocked and a message will be displayed indicating that they need to contact the organization to initiate a transfer request. A message like the one below will be displayed:



Hockey Canada Registry

This program requires a Hockey Canada Registry account.

 HCR Number 15000070 [REDACTED]	 Member [REDACTED]	 Organization TATAMAGOUCHE
--	---	---

This Hockey Canada member belongs to a different organization and will need to request a transfer. Please contact [Truro Minor Hockey Association](#) to initiate the transfer before completing this registration.

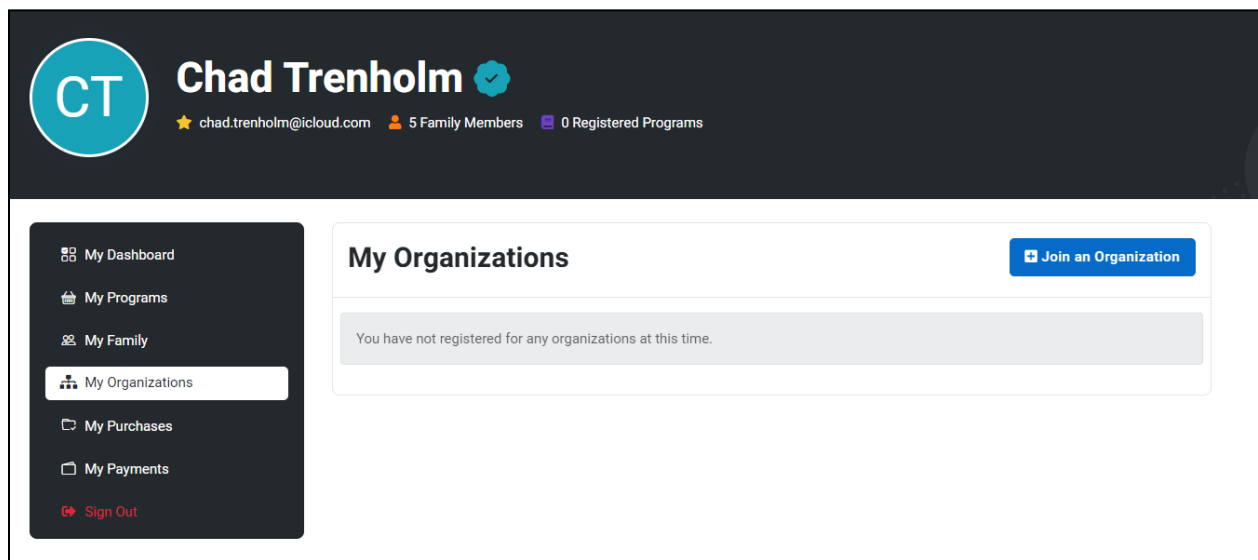
[Previous](#) [Next](#)

Upon completion of the Hockey Canada required questions and waivers, and after completing the registration, the player is considered to be registered for the season with Hockey Canada.

Join Organization

An account is created with an organization when you complete a purchase of a program or product from the organization, but if credits need to be added to your account by the organization before you complete your first purchase, you can “join” the organization via grayjaypay.ca.

Once you have created your GrayJay Pay account, you can go to the My Organizations page on your dashboard, and click **Join an Organization**. Search for the organization you wish to join and click **Join**.



The screenshot shows a user profile for Chad Trenholm with a verified status. The dashboard includes a sidebar with navigation options: My Dashboard, My Programs, My Family, My Organizations (selected), My Purchases, My Payments, and Sign Out. The main content area is titled 'My Organizations' and features a 'Join an Organization' button. A message below the title states: 'You have not registered for any organizations at this time.'

Organizations ✕

To join any of organizations listed below, click the appropriate Join button(s). By doing so, your profile and the profiles of your family members will be shared with the organization and an account will be created for you that is specific to the organization.

**Note: You will be joined to an organization automatically when you register for a program or purchase a product from the organization.*

Search Organization

	Cape Breton Blizzard Female Hockey Association Membertou, NS <input type="button" value="Join"/>		Cape Breton County Minor Hockey Association Sydney River, NS <input type="button" value="Join"/>
	Cole Harbour Wolfpack U18 Major Hockey Team Dartmouth, NS <input type="button" value="Join"/>		Dartmouth Whalers U15 Major Hockey Team Dartmouth, NS <input type="button" value="Join"/>
	Fundy Highland Female Hockey Association Stellarton, NS <input type="button" value="Join"/>		Harbour Storm U15 Major Hockey Team Dartmouth, NS <input type="button" value="Join"/>
	Metro West Force Female Hockey Association Bedford, NS <input type="button" value="Join"/>		Rangers U15 Major Hockey Team Beaverbank, NS <input type="button" value="Join"/>

Chad Trenholm ✔

★ chad.trenholm@icloud.com 👤 5 Family Members 📄 0 Registered Programs

Dashboard

Programs

Family

Organizations

Purchases

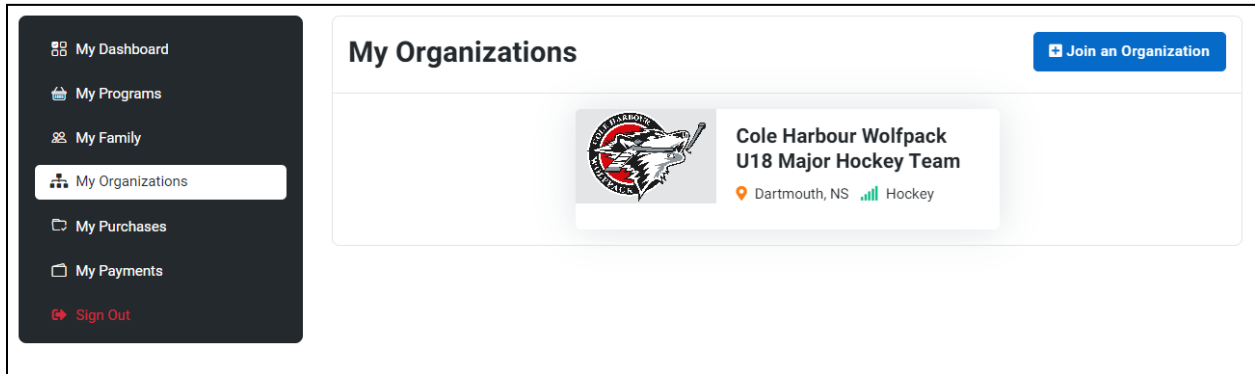
Payments

Sign Out

Are you sure? ✕

Click the Join button below to join the organization: **Cole Harbour Wolfpack U18 Major Hockey Team**. By doing so, your profile and the profiles of your family members will be shared with the organization and an account will be created for you that is specific to the organization. The organization will be able to manage the account (apply credits, issue refunds, etc.), and you will be able to see the transaction history and balance of the account via your GrayJay Pay Dashboard.

**Note: You will be joined to an organization automatically when you register for a program or purchase a product from the organization.*

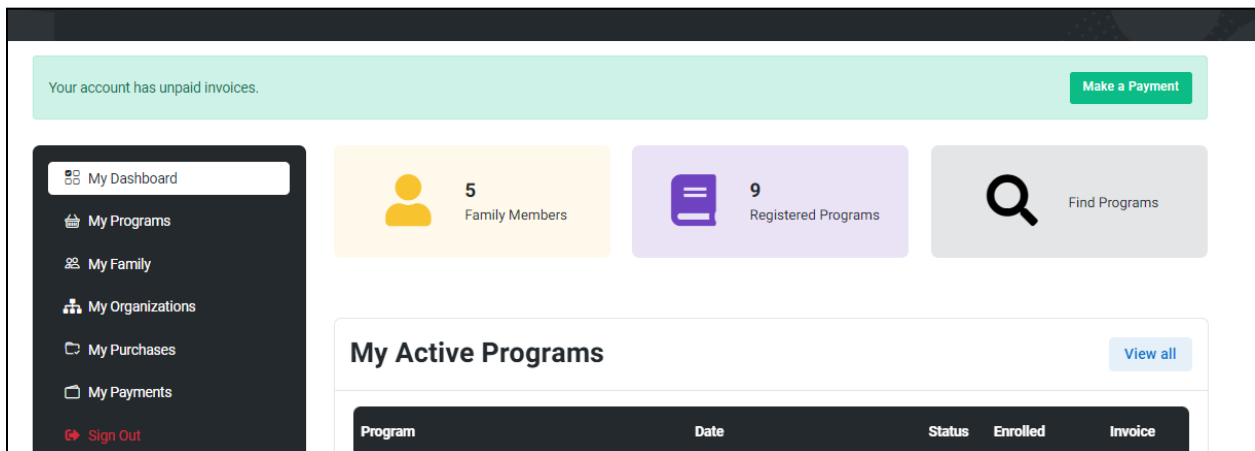


An account in your name is now created with the organization, allowing them to apply credits to your credit, if applicable, before you complete a registration or purchase.

Applying Payments to Open Invoices

Open invoices are previous purchases and/or registrations that have not yet been paid in full.

A banner will appear as shown below to notify the user that they have unpaid invoices:



Clicking the **Make a Payment** button or navigating to the **My Purchases** page will show a list of invoices and a **Make a Payment** button will appear beside any invoices that are not yet paid in full.

Programs Organizations Support Search

Organization	Invoice	Date	Total	Balance	
GrayJay Demo Organization	#1530	Sep 26, 2022	\$405.00	\$300.00	Make a Payment
GrayJay Demo Organization	#1529	Sep 19, 2022	\$405.00	\$0.00	Invoice Paid
GrayJay Demo Organization	#1528	Sep 19, 2022	\$405.00	\$0.00	Invoice Paid
GrayJay Demo Organization	#1527	Sep 18, 2022	\$0.00	\$0.00	Invoice Paid
Canada Jays Team	#1526	Sep 18, 2022	\$5.00	\$0.00	Invoice Paid
Canada Jays Team	#1525	Sep 18, 2022	\$500.00	\$0.00	Invoice Paid

Clicking the **Make a Payment** button beside an open invoice will bring the user to a new checkout page with the invoice # displayed. The payment submitted will be applied against that invoice and a new receipt will be generated.


Invoice #1530

Total Owed **\$300.00**

Payment Amount

\$

Add Payment

 SSL Secure Payment

By completing your payment, you agree to these [Terms of Service](#). Refunds do not include service and transaction fees.